



# WARRANTY GUIDE



SUPERIOR ESSEX

800.551.8948  
superioressexcommunications.com



## **nCOMPASS™ LIMITED LIFETIME WARRANTY**

STANDARD PERFORMANCE

### **nCOMPASS™ CABLE**

- CAT 5e U/UTP Copper
- CAT 6 U/UTP Copper
- CAT 6A U/UTP Copper
- OM1 Fiber Optic certified network cabling
- OM2 Fiber Optic certified network cabling

### **CONNECTIVITY**

Legrand®/Ortronics

### **OFFER**

nCompass™ Limited Lifetime Warranty - 40 Years

### **REQUIREMENTS**

- Installing contractor must be CIP or CIP-ESP Certified through Legrand®/Ortronics
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed nCompass™ Warranty application

### **CONTACT**

[contractor.concert@legrand.us](mailto:contractor.concert@legrand.us)



## **nCOMPASS™ LIMITED LIFETIME WARRANTY**

PREMIUM PERFORMANCE

### **nCOMPASS™ CABLE**

- CAT 5e+ U/UTP Copper
- CAT 6+ U/UTP Copper
- CAT 6e+ U/UTP Copper
- CAT 6A+ U/UTP Copper
- CAT 6A U/UTP (LL2) Copper
- CAT 6A U/UTP (LL3) Copper
- CAT 6+ F/UTP Copper
- CAT 6A+ F/UTP Copper
- OM3/OM4 Fiber Optic certified network cabling
- OS1/OS2 Fiber Optic certified network cabling

### **CONNECTIVITY**

Legrand®/Ortronics

### **OFFER**

nCompass™ Limited Lifetime Warranty - 40 Years

### **REQUIREMENTS**

- Installing contractor must be CIP or CIP-ESP Certified through Legrand®/Ortronics
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed nCompass™ Warranty application

### **CONTACT**

[contractor.concert@legrand.us](mailto:contractor.concert@legrand.us)



## PERFORMAWISE® WARRANTY

### SUPERIOR ESSEX CABLE

- PowerWise® copper and fiber optic cables

### CONNECTIVITY

- 3M
- AllenTel
- Belden IBDN
- Corning
- Hellerman Tyton
- Hubbell
- Leviton®
- Molex
- Panduit
- Siemon
- Superior Modular (OCC)
- Systimax/CommScope
- TE Connectivity
- Uniprise/CommScope
- US Conec Ltd.

Superior Essex approved endpoint manufacturers:

- Cree
- Delta Controls
- Igor
- MHT
- NuLEDs
- Platformatics

### OFFER

PerformaWise® Warranty - 35-40 Years

### REQUIREMENTS

- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Approved Applications:
  - High PoE for lighting, security cameras, HVAC or security
- Completed Campus Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format

### CONTACT

warranties@spsx.com



## STANDARD TERMS AND CONDITIONS OF SALE

### SUPERIOR ESSEX CABLE

All Superior Essex cable products

### CONNECTIVITY

Any

### OFFER

Standard Terms and Conditions of Sale - 1 Year

### REQUIREMENTS

None

### CONTACT

warranties@spsx.com

**20**  
YEARS

## CAMPUS WARRANTY

### SUPERIOR ESSEX CABLE

- Premises voice-grade cables
- Outside Plant cables
- Fire Alarm and Security (FAS) cables
- Distributed Antenna Systems (DAS) cables
- Fiber-to-the-Premises (FTTP) cables

### CONNECTIVITY

PermaLink® Warranty approved connectivity:

- 3M
- AllenTel
- Belden IBDN
- Corning
- Hellerman Tyton
- Hubbell
- Legrand®/Ortronics
- Leviton®
- Molex
- Panduit
- Siemon
- Superior Modular (OCC)
- Systimax/CommScope
- TE Connectivity
- Uniprise/CommScope
- US Conec Ltd.

### OFFER

Campus Warranty - 20 Years

### REQUIREMENTS

- Premises voice-grade/OSP/FAS/DAS/FTTP portion must be at least 25% of total Campus cable value
- Premises portion of network must be 100% Superior Essex CAT 5e-CAT 6A premises copper and fiber optic cables
- Premises portion of network must be covered by an nCompass™ or Limited Lifetime Warranty
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format

### CONTACT

warranties@spsx.com

**25**  
YEARS

## CAMPUS WARRANTY

### SUPERIOR ESSEX CABLE

- Premises voice-grade cables
- Outside Plant cables
- Fire Alarm and Security (FAS) cables
- Distributed Antenna Systems (DAS) cables
- Fiber-to-the-Premises (FTTP) cables

### CONNECTIVITY

nCompass™ installation

### OFFER

Campus Warranty - 25 Years

### REQUIREMENTS

- Premises voice-grade/OSP/FAS/DAS/FTTP portion must be at least 25% of total Campus cable value
- Premises portion of network must be 100% Superior Essex CAT 5e-CAT 6A premises copper and fiber optic cables
- Premises portion of network must be covered by an nCompass™ or Limited Lifetime Warranty
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format
  - Proof of nCompass™ Warranty on premises portion of campus installation

### CONTACT

warranties@spsx.com

For proof of nCompass™ Warranty certification: contractor.cert@legrand.us



## PERFORMALINK® WARRANTY

### SUPERIOR ESSEX CABLE

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises fiber optic network cables

### CONNECTIVITY

Superior Essex approved connectivity manufacturers:

- 3M
- AllenTel
- Belden IBDN
- Corning
- Hellerman Tyton
- Hubbell
- Leviton®
- Molex
- Panduit
- Siemon
- Superior Modular (OCC)
- Systimax/CommScope
- TE Connectivity
- Uniprise/CommScope
- US Conec Ltd.

### OFFER

PerformaLink® Warranty - 20 Years

### REQUIREMENTS

- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed PerformaLink® Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format

### CONTACT

warranties@spsx.com



## PERFORMALINK® WARRANTY

### SUPERIOR ESSEX CABLE

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises fiber optic network cables

### CONNECTIVITY

Legrand®/Ortronics

### OFFER

PerformaLink® Warranty - 25 Years

### REQUIREMENTS

- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed PerformaLink® Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format

### CONTACT

warranties@spsx.com

**25**  
YEARS

## **PERFORMALINK® WARRANTY FOR THE MIDDLE EAST**

LIMITED AVAILABILITY

### **SUPERIOR ESSEX CABLE**

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises fiber optic network cables

### **CONNECTIVITY**

- 3M
- AllenTel
- Belden IBDN
- Corning
- Hellerman Tyton
- Hubbell
- Legrand®/Ortronics
- Leviton®
- Molex
- Panduit
- PLP PerformLine
- Reichie & Massari
- Siemon
- Superior Modular (OCC)
- Systimax/CommScope
- TE Connectivity
- Uniprise/CommScope
- US Conec Ltd.

### **OFFER**

Limited PerformaLink® Warranty for the Middle East- 25 Years

### **REQUIREMENTS**

- Products covered must be purchased and installed in the Middle East
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format

### **CONTACT**

warranties@spsx.com

**25**  
YEARS

## **PERFORMALINK® WARRANTY FOR CANADA**

LIMITED AVAILABILITY

### **SUPERIOR ESSEX CABLE**

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises fiber optic network cables

### **CONNECTIVITY**

- Hubbell
- Legrand®/Ortronics
- Leviton®

### **OFFER**

Limited PerformaLink® Warranty for Canada - 25 Years

### **REQUIREMENTS**

- Products covered must be purchased and installed in Canada
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
  - Bill of materials (BOM)
  - Test reports in their original file format

### **CONTACT**

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