



WARRANTY GUIDE

SuperiorEssexCommunications.com
800.551.8948

1
YEAR

STANDARD TERMS AND CONDITIONS OF SALE

SUPERIOR ESSEX CABLE

All Superior Essex Communications cable products

CONNECTIVITY

Any

OFFER

Standard Terms and Conditions of Sale - 1 Year

REQUIREMENTS

None

CONTACT

warranties@spsx.com

[Click here to view the full terms and conditions.](#)

40
YEARS

nCOMPASS™ LIMITED LIFETIME WARRANTY STANDARD PERFORMANCE

***nCOMPASS™ CABLE**

- CAT 5e U/UTP Copper
- CAT 6 U/UTP Copper
- CAT 6A U/UTP Copper
- OM3 Fiber Optic
- OS1/OS2 Fiber Optic

*List is subject to change. Please visit ncompass-systems.com for most up to date offerings

CONNECTIVITY

Legrand®/Ortronics®

OFFER

nCompass™ Limited Lifetime Warranty —
40 Years

REQUIREMENTS

- Installing contractor must be CIP or CIP-ESP Certified through Legrand®/Ortronics®
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed nCompass™ Warranty application

CONTACT

contractor.cert@legrand.us

40
YEARS

nCOMPASS™ LIMITED LIFETIME WARRANTY PREMIUM PERFORMANCE

***nCOMPASS™ CABLE**

- CAT 5e+ U/UTP Copper
- CAT 6e+ U/UTP Copper
- CAT 6+ U/UTP Copper
- CAT 6+ F/UTP Copper
- CAT 6A+ U/UTP Copper
- CAT 6A+ F/UTP Copper
- OM4/OM5 Fiber Optic
- OS1/OS2 Fiber Optic
- PowerWise® 1G 4PPoE
- 1G Extended Distance
- 10G Extended Distance

*List is subject to change. Please visit ncompass-systems.com for most up to date offerings

CONNECTIVITY

Legrand®/Ortronics®

OFFER

nCompass™ Limited Lifetime Warranty —
40 Years

REQUIREMENTS

- Installing contractor must be CIP or CIP-ESP Certified through Legrand®/Ortronics®
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed nCompass™ Warranty application
- Please see full warranty details for approved use of PowerWise® in Extended Distance applications

CONTACT

contractor.cert@legrand.us



PERFORMAWISE® WARRANTY

SUPERIOR ESSEX CABLE

- PowerWise® Copper and Fiber Optic

CONNECTIVITY

- 3M
- AllenTel
- Belden IBDN
- Bell Stewart
- Corning
- Hellerman Tyton
- Hubbell
- Legrand®/Ortronics®
- Leviton®
- Molex
- OFS
- Panduit
- Platinum Tools
- Sentinel
- Siemon
- Sumitomo Electric
- Superior Modular (OCC)
- Systimax/CommScope
- TE Connectivity
- Uniprise/CommScope
- US Conec Ltd.

OFFER

PerformaWise® Warranty — 35-40 Years

REQUIREMENTS

- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Approved Applications:
 - High PoE (Type 3 or 4) for lighting, security cameras, HVAC, security devices, air valve controls, WAP, digital signage, shades or other PoE powered devices (for accepted end point manufacturers check with warranties@spsx.com)
- Completed PerformaWise® Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format
- Special installation instructions must be followed for CMP/CMX and CMP/Indoor Outdoor rated products
- Please see full warranty details for approved use of PowerWise® in Extended Distance applications

CONTACT

warranties@spsx.com

4PPoE PowerWise®



20
YEARS

CAMPUS WARRANTY

SUPERIOR ESSEX CABLE

- Premises Voice-Grade
- Outside Plant
- Fire Alarm and Security (FAS)
- Distributed Antenna Systems (DAS)
- Fiber-to-the-Premises (FTTP)

CONNECTIVITY

PermaLink® Warranty approved connectivity:

- | | |
|-----------------------|--------------------------|
| • 3M | • Panduit |
| • AllenTel | • Platinum Tools |
| • Belden IBDN | • Sentinel |
| • Bell Stewart | • Siemon |
| • Corning | • Sumitomo Electric |
| • Hellerman Tyton | • Superior Modular (OCC) |
| • Hubbel | • Systimax/CommScope |
| • Legrand®/Ortronics® | • TE Connectivity |
| • Leviton® | • Uniprise/CommScope |
| • Molex | • US Conec Ltd. |
| • OFS | |

OFFER

Campus Warranty — 20 Years

REQUIREMENTS

- Premises voice-grade/OSP/FAS/DAS/FTTP portion must be at least 25% of total Campus cable value
- Premises portion of network must be 100% Superior Essex Communications premises fiber optic cables and Cat 5e-Cat 6A premises copper cables
- Premises portion of network must be covered by a PermaLink® or PermaWise® Warranty
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format

CONTACT

warranties@spsx.com

25
YEARS

CAMPUS WARRANTY

SUPERIOR ESSEX CABLE

- Premises Voice-Grade
- Outside Plant
- Fire Alarm and Security (FAS)
- Distributed Antenna Systems (DAS)
- Fiber-to-the-Premises (FTTP)

CONNECTIVITY

nCompass™ on premises installation

OFFER

Campus Warranty — 25 Years

REQUIREMENTS

- Premises voice-grade/OSP/FAS/DAS/FTTP portion must be at least 25% of total Campus cable value
- Premises portion of network must be 100% Superior Essex Communications premises fiber optic cables and Cat 5e-Cat 6A premises copper cables
- Premises portion of network must be covered by an nCompass™ Standard Limited Lifetime Warranty or Premium Limited Lifetime Warranty
- Installing contractor must be enrolled in the Legrand® Certified Installer Program (CIP) for premises and Authorized Contractor Program (ACP) for Outside Plant (OSP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format
 - Proof of nCompass™ Warranty on premises portion of campus installation

CONTACT

warranties@spsx.com

20
YEARS

PERFORMALINK® WARRANTY

SUPERIOR ESSEX CABLE

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises Fiber Optic

CONNECTIVITY

Superior Essex Communications approved connectivity manufacturers:

- | | |
|-------------------|--------------------------|
| • 3M | • Platinum Tools |
| • AllenTel | • Sentinel |
| • Belden IBDN | • Siemon |
| • Bell Stewart | • Sumitomo Electric |
| • Corning | • Superior Modular (OCC) |
| • Hellerman Tyton | • Systimax/CommScope |
| • Hubbell | • TE Connectivity |
| • Leviton® | • Uniprise/CommScope |
| • Molex | • US Conec Ltd. |
| • OFS | |
| • Panduit | |

OFFER

PermaLink® Warranty — 20 Years

REQUIREMENTS

- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed PermaLink® Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format
- Special installation instructions must be followed for CMP/CMX and CMP/Indoor Outdoor rated products

CONTACT

warranties@spsx.com

25
YEARS

PERFORMALINK® WARRANTY

SUPERIOR ESSEX CABLE

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises Fiber Optic

CONNECTIVITY

Legrand®/Ortronics®

OFFER

PermaLink® Warranty — 25 Years

REQUIREMENTS

- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed PermaLink® Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format
- Special installation instructions must be followed for CMP/CMX and CMP/Indoor Outdoor rated products

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25
YEARS

PERFORMALINK® WARRANTY FOR THE MIDDLE EAST

LIMITED AVAILABILITY

SUPERIOR ESSEX CABLE

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises Fiber Optic

CONNECTIVITY

- 3M
- AllenTel
- Belden IBDN
- Bell Stewart
- Corning
- Hellerman Tyton
- Hubbell
- Legrand®/Ortronics®
- Leviton®
- Molex
- Panduit
- Platinum Tools
- PLP PerformLine
- Reichie & Massari
- Sentinel
- Siemon
- Superior Modular (OCC)
- Systimax/CommScope
- TE Connectivity
- Uniprise/CommScope
- US Conec Ltd.

OFFER

Limited PerformaLink® Warranty for the Middle East — 25 Years

REQUIREMENTS

- Products covered must be purchased and installed in the Middle East
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format
- Special installation instructions must be followed for CMP/CMX and CMP/Indoor Outdoor rated products
- The PerformaLink® Warranty is not applicable for cables deployed in extended distance applications. Please submit a PerformaWise® Warranty application for extended distance installations

CONTACT

warranties@spsx.com

25
YEARS

PERFORMALINK® WARRANTY FOR CANADA

LIMITED AVAILABILITY

SUPERIOR ESSEX CABLE

- CAT 5e Copper
- CAT 6 Copper
- CAT 6A Copper
- Premises Fiber Optic

CONNECTIVITY

- Bell Stewart
- Hubbell
- Legrand®/Ortronics®
- Leviton®
- Platinum Tools
- Sentinel

OFFER

Limited PerformaLink® Warranty for Canada — 25 Years

REQUIREMENTS

- Products covered must be purchased and installed in Canada
- Installing contractor must be enrolled in the Authorized Contractor Program (ACP)
- Installation conforms to the ANSI/TIA-568 series industry specifications
- Completed Campus Warranty application
 - Bill of materials (BOM)
 - Test reports in their original file format
- Special installation instructions must be followed for CMP/CMX and CMP/Indoor Outdoor rated products
- The PerformaLink Warranty is not applicable for cables deployed in extended distance applications. Please submit a PerformaWise Warranty application for extended distance installations

CONTACT

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